

Quality Impact Assessment

Title of scheme: COMMUNITY CARDIOLOGY DIAGNOSTICS SERVICE: ECG and ECG Interpretation, 24 hour Ambulatory ECG and event recorder Interpretation

Project Lead for scheme: Jessica Williams, Interim Director of Commissioning (report prepared by Alison Lewin, Deputy Director of Commissioning)

Brief description of scheme: Tameside and Glossop CCG commission Broomwell Healthwatch TeleMedical Monitoring Services Ltd to deliver community cardiology diagnostic services:

- Practice based 12 lead ECG service including provision of ECG machines and remote interpretation of all ECGs.
- Neighbourhood based 24hour ECG service including provision of ECG machines and remote interpretation of all ECGs.

Broomwell have delivered services to Tameside & Glossop for a number of years. The current contract was let in 2016 (1st April 2016) as a 3 year contract following a formal procurement process. The current contract will end on 31st March 2019. The indicative annual contract value for the 2 services is c£190k.

The purpose of this report is to present options for the future commissioning of community cardiology diagnostic services for the population of Tameside & Glossop.

What is the anticipated impact on the following areas of quality? NB please see appendix 1 for examples of impact on quality.							What is the likelihood of risk occurring?						What is the overall risk score (impact x likelihood)			Comments
	Neutral / Positive Impact						No risk identified									
	0	1	2	3	4	5	0	1	2	3	4	5	Low	Moderate	High	
													0-5	6-12	15-25	
Patient Safety	0						0						0			The Single Commission will continue to commission a service which ensures high levels of patient safety and will ensure routine quality assurance mechanisms are in place through the contract monitoring process. There have been no patient safety issues identified during the duration of the current contract since April 2016.
Clinical effectiveness	0						0						0			The proposed model described in the paper has been demonstrated to deliver clinically effective services which are outlined in contractual documentation and the monthly. The case for change included in the paper presented to the Strat reports provided by the provider to the commissioners. The details of the services provided are outlined in the full SCB report. The comments from HCAG included high praise of the services delivered by Broomwell.

Patient experience	0						0						0				There have been no negative reports in relation to patient experience during the current contract period. Commissioners will ensure that if the contract extension is supported, patient reported outcomes and patient satisfaction measures form a key part of the contract monitoring process.
Safeguarding children or adults	0						0						0				The commissioned model will include all required elements of safeguarding legislation, and if the SCB decision is to extend the current contract, commissioners will ensure this is in place for the period of any contract extension

Please consider any anticipated <u>impact</u> on the following additional areas only as appropriate to the case being presented. <u>NB please see appendix 1 for examples of impact on additional areas.</u>							What is the <u>likelihood</u> of risk occurring?						What is the overall <u>risk score</u> (impact x likelihood)			Comments
	Neutral / Positive Impact	Negligible	Minor	Moderate	Major	Catastrophic	No risk identified	Rare	Unlikely	Possibly	Likely	Almost certain	Low	Moderate	High	
	0	1	2	3	4	5	0	1	2	3	4	5	0-5	6-12	15-25	
Human resources/ organisational development/ staffing/ competence	0						0						0			No impact anticipated. The provider has a strong track record of delivery in the locality and work closely with the GPs and wider stakeholders. There have never been any issues relating to human resources, staffing or competence.
Statutory duty/ inspections	0						0						0			The commissioner will work with the Quality & Safeguarding Directorate to ensure all required inspections are undertaken.
Adverse publicity/ reputation	0						0						0			There is no expectation of any adverse publicity or reputation resulting from this proposal.

Finance	0						0						0				The Finance Directorate are closely involved in the monitoring of this contract, and the proposal presented to SCB will include comments from the locality finance team.
Service/business interruption	0						0						0				This proposal recommends the continuation of the current service model therefore does not involve any potential for service or business interruption.
Environmental impact	0						0						0				Services are delivered either via telephone or close to patients' homes in the community therefore minimising environmental impact.
Compliance with NHS Constitution	0						0						0				The commissioners will ensure the contract is delivered in line with NHS constitutional requirements where applicable.
Partnerships	0						0						0				The commissioners will ensure this service is delivered in line with the plans of the locality Heart Disease Programme Board, and through contract management processes will ensure continued close working with T&G ICFT and the GPs in the locality.
Public Choice	0						0						0				The offer of a diagnostic service in the community broadens the options available for patients to receive cardiology diagnostic services.
Public Access	0						0						0				Services will be delivered either in patients' own GP surgeries or from a location in their neighbourhood, therefore ensuring patient access is optimised.

Has an equality analysis assessment been completed?	YES / NO	Please submit to SCB alongside this assessment
Is there evidence of appropriate public engagement / consultation?	YES / NO	Evidence of engagement in the initial procurement exercise in 2016

Sign off:

Quality Impact assessment completed by	Alison Lewin
Position	Deputy Director of Commissioning
Signature	Alison Lewin
Date	22nd May 2018

Nursing and Quality Directorate Review	
Name	
Position	
Signature	
Date	